



ECM[®]

Effective Consequence Management

CONFIDENTIAL
In-Person Program Diary

Keynote Speaker:



Hamish Hansford - Head of National Security, Department of Home Affairs

Co-Facilitators:

Joe Buffone PSM GAICD – Former Deputy Coordinator General, NEMA

Rhonda Andrews – Managing Director, Barrington Centre

Dates:

Thursday 17th September – 0900 to 1845

Friday 18th September – 0830 to 1630

Location:

Situation Room, National Press Club of Australia, 16 National Circuit, Barton ACT 2600

Effective Consequence Management (ECM®) Program

Objectives

The Effective Consequence Management (ECM®) is designed for those in leadership roles to:

Introduce and develop the construct of consequence management for policy development and crisis response at all levels within government,

Create action plans, dialogue and debriefing mechanisms which embed consequence management in agency planning and thinking,

Understand and utilise the broader contextual landscape within complex emergencies to include political, social, environment, diversity, and economic factors,

Identify the leadership skills required to effectively lead consequence management considerations,

Experience first-hand from community members their reflections before, during and after complex emergencies, and

Collaborate and co-design improved ways for the Commonwealth and States/Territories to work cohesively.

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Effective Consequence Management (ECM®) Program

Day One - Thursday 17th September

Time	Module	Topic	Speaker/s
0830 – 0900		Participant Arrival and Sign-In and Refreshments <i>Flexible arrival time ready for 9:00am program commencement</i>	
0900 – 0910		Welcome to Effective Consequence Management (ECM®) Program Acknowledgement of Country	Joe Buffone PSM GAICD – Former Deputy Coordinator General, NEMA
0910 - 0920		Welcome and Opening Address	Katarina Carroll PSM - Deputy Coordinator-General, NEMA
0920 – 0935		Setting the Scene for Program Barrington Centre introduction, program context and outline program objectives.	Rhonda Andrews – Managing Director, Barrington Centre
0935 - 1010	1	Discuss Causes, Effects and Consequences in Concurrent, Consecutive and Compounding Circumstances	Joe Buffone PSM GAICD – Former Deputy Coordinator General, NEMA
1010 – 1040		Morning Tea	
1040 - 1130		Participants' Roles and Objectives Outline Participants' roles and discuss objectives.	Rhonda Andrews – Managing Director, Barrington Centre
1130 – 1140		Break	
1140 - 1200	2	Australian Government Crisis Management Framework PM&C discusses Australian Government Crisis Management Framework (AGCMF) and the relationships between Commonwealth and States/Territories.	Peter Giugni - Director, Crisis Planning and Response, PM&C
1200 - 1225	3	Australian Government Crisis Management Framework NEMA's role in the AGCMF and Tier 4 crises	David Long, Coordinator-General, NEMA
1225 - 1300	4	National Coordination Mechanism Discuss the National Coordination Mechanism (NCM) concept to how it is operationalised.	Joe Buffone PSM GAICD – Former Deputy Coordinator General, NEMA
1300 – 1330		Lunch Break	
1330 – 1500	5	Politics & Policy Development During Crises Explores the political dimensions of any emergency; provides Participants with a framework for understanding the political ramifications of the decisions they make during an emergency. How do we impact policy during crises? The 'drawer is already prepared', so how do we influence policy during crisis events (even if you don't have current 'levers')? This is particularly relevant & related to second and third order consequences.	Andrew Tongue PSM – Former Deputy Secretary Biosecurity and Compliance, DAWE Marc Ablong PSM - <i>Visiting Senior Fellow, Australian Strategic Policy Institute</i>
1500 – 1520		Afternoon Tea	

Effective Consequence Management (ECM®) Program

Time	Module	Topic	Speaker/s
1520 – 1650	6	Consequence Management for Industry Development of processes to embed and inject consequence thinking into policy development and crisis response.'	Industry Leader Guest Speaker
1650 – 1700		Discussion and Plenary Session	
1700 – 1745		Canapés and Refreshments	
1745 – 1845	7	Evening Event: Keynote Speaker 'In Conversation With'	Hamish Hansford - Head of National Security, Department of Home Affairs
1845		Day One Closure	

Day Two - Friday 18th September

Time	Module	Topic	Speaker/s
0800 – 0830		Participant Arrival. <i>Program commencement at 0830</i>	
0830 – 0900		Opening of Day Two and Day One Reflections	
0900 – 0920	8(a)	Scenario Session: Setting the Scene Briefing to Participants about a hypothetical crisis demonstrating 'catastrophic situations.'	Joe Buffone PSM GAICD – Former Deputy Coordinator General, NEMA
0920 – 0950		Morning Tea	
0950 – 1120	9	Executive Leadership Participants have an opportunity to review their own Strategic and Consequence Management thinking and practices. Each Participant identifies areas for change and broadening their skill suite of strategic and consequence adaptability.	Kylie Rendina – Former Assistant Commissioner Targeting and Intelligence Operations, Australian Border Force
1120 – 1200		Lunch and Opportunity for Networking	
1200 – 1330	10	Panel: A Community Perspective of Major Crises Examining the impact of major crises on communities from the perspective of those who have been directly affected by them with emphasis on how crises can affect a Community. To examine the causal relationships between the responsibilities held by Commonwealth officers and how they lead to direct impacts on the ground with Communities.	Jemima Richards – <i>Community Member</i> Tony Thompson– <i>Community Member</i>
1330 – 1400	11	Reflection and Open Discussion Opportunity to discuss as a Participant Cohort how the learnings out of Modules 9 and 10 can be directly applied and achieve tangible results.	Joe Buffone PSM GAICD – Former Deputy Coordinator General, NEMA Rhonda Andrews – <i>Managing Director, Barrington Centre</i>
1400 - 1415		Afternoon Tea	
1415 – 1515	8(b)	Scenario Session: Part 1 – Syndicate Deliberations Participants apply the learnings from this morning's briefing to a hypothetical crisis demonstrating 'catastrophic situations.' This hypothetical stretches Participant thinking beyond normal constitutional arrangements and requires innovative, dynamic, and agile Whole of Government responses across Commonwealth, State/Territories Departments and Agencies.	Joe Buffone PSM GAICD – Former Deputy Coordinator General, NEMA
1515 – 1520		Break	
1520 – 1600	8(c)	Scenario Session: Part 2 – Syndicate Presentations Syndicate present their prepared scenario responses and gain feedback from Facilitators.	Joe Buffone PSM GAICD – Former Deputy Coordinator General, NEMA
1600 – 1630		Plenary Discussion and Closure to Program	